

Your Message

Subject: WebMD Portal to Close July 31, 2009

Date: 6/12/2009 9:11 AM

06/13/2009

Dear AlaskaCare Member,

The AlaskaCare Health *Tracks* wellness program is transitioning from WebMD to WIN for Alaska, Inc. (WIN) on July 1, 2009. WIN for Alaska will continue the same services available under WebMD. Since your information is confidential, and will remain confidential, we cannot make the transfer of information for you. You will need to obtain the information currently held by WebMD and transfer it to WIN for Alaska.

We want to ensure that you have an opportunity to retrieve your Personal Health Assessment (PHA)\Health Quotient Summary and Report before the WebMD portal is closed. You may access this important information until July 31, 2009.

Coaching from WebMD will stop as of June 30, 2009. If you are currently participating in coaching, we encourage you to forward your PHA information to WIN so they may continue coaching you.

If you are a coaching participant please follow the instructions below to access your PHA and forward it to WIN.

Instructions - Please do this by July 31, 2009.

1. Go to [AlaskaCare WebMD Portal](#)
2. Login
3. Select HealthQuotient link in the left column
4. On the WebMD HealthQuotient: Summary page, click Print or Fax report in the left column
5. Make sure the botton under Print Reports is selected for "Full Report", then click the print button

6. The report will open in Adobe Reader. Once the report is downloaded, you may save it. You may also email it - by selecting File - Send for review. Enter your email address and, if you are a coaching participant, add customerservice@winforalaska.com

7. Click "next" and then "send invitation".

Reminder - If you are currently enrolled in coaching calls, WIN needs a copy of your PHA to continue your coaching calls.

As noted above, your report may be emailed to customerservice@winforalaska.com or you may fax it to (907) 248-0751. Your report must be received by July 31, 2009 in order to continue your coaching calls. You will be contacted after August 15, 2009 by a WIN for Alaska, Inc. Health Coach. You may also call 248-0797 (Anchorage) or 1-866-248-0797 (toll free outside Anchorage) with questions.

Be assured that your Personal Health Assessment is treated as personal, confidential and is protected by state and federal law; your employer will never see this information.

Sincerely,
AlaskaCare HealthTracks Program and WIN for Alaska, Inc.

[Privacy Policy](#)

If you would like to unsubscribe to the 'Alaska Care Health Plan Secure Mail' list, simply [click here](#).

Loading 